SafeGuard Services LLC

Savings from Revocations 5%

Recovered Dollars 34%

Prevented Dollars 61%

Protect Your Organization from Fraud, Waste and Abuse

SafeGuard Services (SGS), a subsidiary of Peraton Enterprise Services, is an ISO certified organization that performs data analysis, investigations, and medical review to detect, prevent, deter, reduce, and make referrals to recover fraud, waste, and abuse (FWA).

Since 1999, SGS has prevented significant dollars in inappropriate payments, consisting of proactively Prevented Dollars and Recovered Dollars. SGS utilizes a successful proprietary lead management approach, which focuses on an automated workload management process and an agile organizational structure geared to quick, appropriate, and effective lead creation and resolution.

Our experience with fraud and abuse analytics has resulted in the referral of hundreds of cases to law enforcement and resulted in successful criminal and civil prosecution and civil monetary penalties.

Benefits of the program safeguard services offered by SGS include:

♦ Increased profitability through recovery of past overpayments and through mitigation of future fraud, waste, and abuse loss

♦ Ability to conduct predictive analysis to support investigations

♦ Reduced risk of predatory attacks through strengthened policies and enhanced use of automated prepayment protection

♦ Reduced risk of adverse publicity and increased potential for positive publicity regarding proactive approach to address fraud, waste and abuse

♦ Collaboration with stakeholders on approach and preventive measures

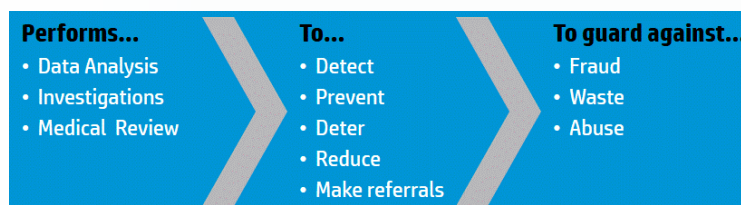## Effective and Secure Processes with High-Quality Outcomes

When you work with SGS, you work with a team that is:

♦ **Effective** – SGS effectiveness has allowed the organization to grow to become one of the largest contractors addressing fraud, waste and abuse for CMS.

♦ **Secure** – The data being analyzed is highly protected. The SGS Security program is based on the National Institutes of Standards and Technology (NIST) 800-53 security controls to allow SGS to conform to requirements for federal systems, auditable under the Federal Information Security Management Act (FISMA).

♦ **High Quality** – In the more than 16 years since the SGS team first established our ISO certification, we have continuously improved our approach, resulting in a firmly established focus on high quality results across SGS staff.

♦ **Performance Focused** – SGS establishes a Metrics Plan for each contract detailing specific measurable objectives, and then evaluates our performance against these objectives, promoting further continuous improvement.

A Variety of Services to Fit Your Needs

Services offered by the SGS team include:

♦ **Data Analysis** – SGS data analysts, statisticians, and data scientists apply a wide range of detection capabilities, to include but not limited to predictive modeling, statistical modeling, link analysis and deep data mining. Our analysts apply business intelligence tools and programming platforms that best suit the need for analysis, which may include SAS analysis, SQL – Business Objects, Snowflake, Python, AWS, Databricks, R, Robotic Process Automation, geographic mapping, Machine Learning, Artificial Intelligence, and other cutting-edge tools in the field of data analytics.

♦ **Automation and RPA** – SGS develops and implements automated solutions to streamline operations, reduce costs, and improve accuracy.

♦ **Investigations** – SGS investigators substantiate the allegations by analyzing associated records. Desk-level investigations include analyzing information about a subject such as enrollment, claims, and other background data. Field work may include physical address verification and interviews with beneficiaries, participating physicians and their staff, and others.

♦ **Overpayment Calculation and Recovery** – To identify occurrences of error, including overpayment, SGS analyzes a statistically representative sample of payments, and then projects findings to the universe as appropriate, resulting in a recommended recovery.

♦ **Medical Review** – Medical necessity review is performed by a highly skilled SGS clinician who considers rules and policies as well as standard medical practices to evaluate the service performed and claim billed. This type of review is a thorough examination of a provider's billing practice and may result in education or an overpayment determination. Fraud-level review, also performed by skilled clinicians, is focused with the objective of determining if the services were payable as billed or occurrences of potential fraud, waste or abuse. In these situations, it may be determined that services were not rendered or the claim may be denied for technical reasons.

♦ **Support for Civil and Criminal Prosecution** – SGS applies extensive experience working with law enforcement to effectively prepare cases for civil and criminal prosecution, including having SGS analysts and investigators provide testimony, when appropriate.

♦ **Prevention** – SGS applies experience to promote loss prevention by recommending enhancements to payment systems, to proactively pay claims correctly, and minimize future overpayments.

Performs...	To...	To guard against...
• Data Analysis	• Detect	• Fraud
• Investigations	• Prevent	• Waste
• Medical Review	• Deter	• Abuse
	• Reduce	
	• Make referrals	

Proven Experience

SGS' primary client is the Centers for Medicare & Medicaid Services (CMS), the federal entity responsible for protecting the Medicare and Medicaid healthcare programs from fraud, waste, and abuse. SGS is one of CPI's largest contractors, delivering Medicare and Medicaid program integrity oversight and support.

♦ **Volumes** – SGS protects more than 81 million beneficiaries, 571,000 providers, and 22 states and territories.

♦ **All Claim Types** – SGS delivers integrity services for all provider types, including medical institutions, professionals, suppliers, and drug plans.

SafeGuard Services LLC

For More Information

To learn more about how your organization can benefit from the fraud, waste and abuse services provided by SGS, visit us at:

www.sgsdetect.com

Or Contact

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